

# Environmental Health: % Facilities not Inspected (Public Facilities)

## Public Health & Wellness

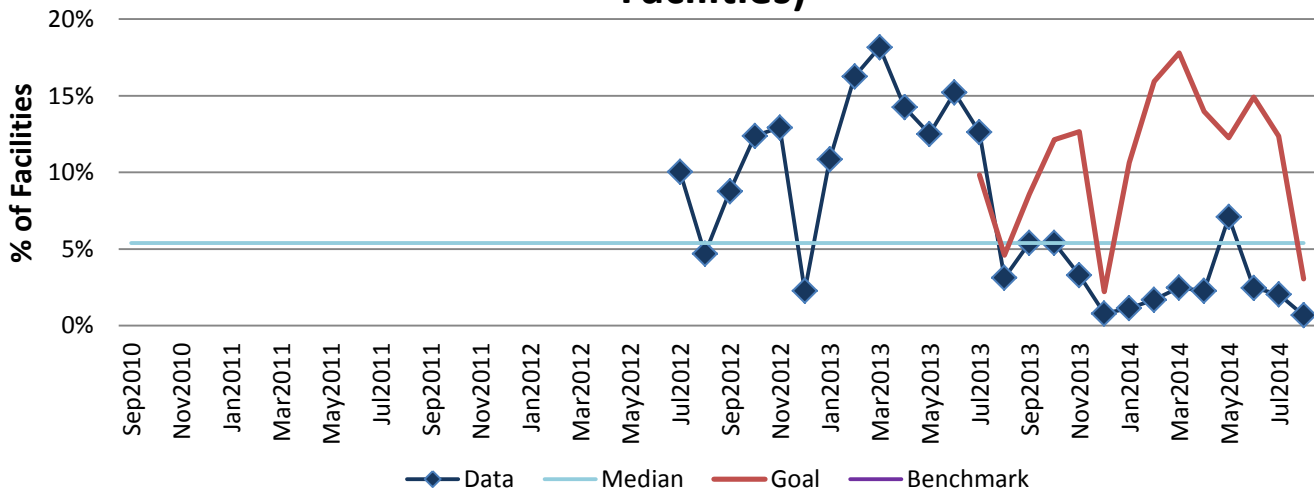


KPI Owner: Matt Rhodes

Process: Health Inspections

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY13 11.53% facilities not inspected Goal: In comparison to the same month of the prior year, reduce % of facilities not receiving required inspections by 2%.  Benchmark: TBD		Data Source: EHMIS  Goal Source: Internal Analysis  Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: 12 month rolling count of inspections completed outside of federally mandated timeframe  Why Measure: To ensure public safety & comply with Federal & State Law Next Improvement Step: Address customer service and overall satisfaction		
How Are We Doing?					
Sep2013-Aug2014 12 Month Avg Goal	Sep2013-Aug2014 12 Month Average		Aug2014 Goal	Aug2014 Actual	
11.38%	2.89%		3.06%	0.68%	
% of Facilities	% of Facilities		% of Facilities	% of Facilities	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.